

**Ms G van der Riet
Principal
Flamboyant School
26 Tom Lawrence Street
White River
Mpumalanga**

21 September 2011

Dear Ms van der Riet

I have read the School Report on the self-evaluation that was conducted recently under the auspices of IQAA [attached]. Please let me say how much I enjoyed reading the report. It is well written and is a comprehensive appreciation of the things to celebrate and things to improve. Flamboyant School has engaged with the IQAA process in the true spirit of our quality assurance model.

You must be very pleased with comments in the mentor's report such as:

- “ - Devoted and compassionate teachers who have a genuine interest in the progress and success of each student.**
- Good discipline in class and between lessons so that academic progress can be made.**
- Socio /economic/ cultural diversity of the school which presents its own challenges (and costs) to offer tuition in a dual medium environment.**
- The thorough knowledge that the Head has of each student through “multi-disciplinary” meetings with class teachers and therapists”.**

Your excellent improvement plan can, of course, be a great help in guiding the school's progress. A major strength of the plan is the inclusion of timelines and persons accountable for the achievement of various improvements. I have always found the imposition of such self-discipline to be very helpful. The Mentor's Report should be included as an appendix to the School Report together with all the opinion survey results including the national averages.

The challenge now is for the report to be treated as a living document that is used constantly as a point of reference in the life of the school. Sometimes there is a temptation to put such reports on the top shelf and forget about them as the day-to-day pressures demand our attention. I am confident, however, that Flamboyant School will use its own “look in the mirror” creatively and to great effect.

I have learned a great deal personally from reading such a comprehensive report. Please let me thank you, Ms E Matteus, Ms R Scholtz, Ms E Nel, Ms E Bester, Ms N Stansfield, Ms B Mc Murray, Ms H v.d. Merwe and all others associated with the school for your hard work and for the co-operation and welcome that was given to the mentor, Pat Brink. Her input, guidance and endorsement are critical in this quality assurance exercise and your treatment of Pat is very much appreciated.

With best wishes

**Professor Doug Blackmur PhD, FIDSA
Executive Director
Independent Quality Assurance Agency**